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Attorney Docket No. <u>01707/LH</u>

IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE

Applicant(s): Toshio UENO

Serial No.   : 10/002,771

Filed   : November 2, 2001

For   : METHOD, SYSTEM AND COMPUTER
                PROGRAM PRODUCT FOR PROVIDING
                BACKUP DATA FOR USE IN STUDYING
                CLAIMS

Art Unit   :
Examiner   :

SUBMISSION OF ACCURATE ENGLISH TRANSLATION

Assistant Commissioner for Patents
Washington, D.C. 20231

Att: <u>Application Branch</u>

S I R :

Responsive to the Patent Office Notice mailed January 25, 2002, the term for response to which expires on March 25, 2002, submitted herewith are the following:

1.   Accurate English Translation of the above-identified application, referring to the application by Serial Number and filing date.

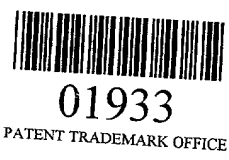2.   Formal Drawings – 2 sheets (Figs. 1-5) and attached to Accurate English translation.

The fee of $130.00 for filing a "Non-English Specification" was previously submitted with the filing of the application. Thus, no further fees are required with this submission.

It is respectfully requested that prosecution on the merits now proceed.

Respectfully submitted,

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PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

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S I R :

Please amend the above-identified application as follows:

IN THE CLAIMS:

Cancel claims 5, 19 and 25, without prejudice; and

substitute amended claims 7, 21, 24 and 27, as follows:

7. (Amended) The method according to claim 4, further

comprising:

analyzing the information acquired from the product of

another user of the same model as that of the product which is an

5   object of claim and generating an average value of each backup

data item.

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21. (Amended) The system according to claim 18, further comprising:

an average generating section which analyzes the information acquired from the product of another user of the same model as that of the product which is the object of claim and generates an average value of each backup data item.

24. (Amended) The computer program product according to claim 22, wherein the product of the user is a product of another user of a same model as that of a product which is an object of claim.

27. (Amended) The computer program product according to claim 24, wherein said computer-readable program code means further comprising:

computer readable program code means for analyzing the information acquired from the product of another user of the same model as that of the product which is the object of claim and generating an average value of each backup data item.

Respectfully submitted,

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analyzing the information acquired from the

product of the user and generating an average value of

each backup data item.

7. The method according to claim [5] further

comprising:

analyzing the information acquired from the

product of another user of the same model as that of

the product which is an object of claim and generating

an average value of each backup data item.

8. The method according to claim 1, wherein the

backup data item includes a number of copies.

9. The method according to claim 1, wherein the

backup data item includes a number of copies in each

paper feed stage.

10. The method according to claim 1, wherein the

backup data item includes an image concentration

measurement value.

11. The method according to claim 1, wherein the

backup data item includes an exposure set value.

12. The method according to claim 1, wherein the

backup data item includes an automatic concentration

adjustment set value.

13. The method according to claim 1, wherein the

backup data item includes a drum charge adjustment set

value.

14. The method according to claim 1, wherein the

backup data item includes a network environment.

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20. The system according to claim 18, further comprising:

an average generating section which analyzes the information acquired from the product of the user and generates an average value of each backup data item.

21. The system according to claim [19] 18, further comprising:

an average generating section which analyzes the information acquired from the product of another user of the same model as that of the product which is the object of claim and generates an average value of each backup data item.

22. A computer program product for providing backup data utilizing a remote maintenance system comprising:

a computer-readable storage medium having computer-readable program code means embodied in said medium, said computer-readable program code means comprising:

computer readable program code means for acquiring claim information;

computer readable program code means for generating a necessary backup data item from the claim information; and

computer readable program code means for accessing a product of a user through a network and acquiring information corresponding to the backup data item from

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the product of the user.

    23. The computer program product according to claim 22, wherein said computer-readable program code means further comprising:

5   computer readable program code means for notifying the information acquired from the product of the user to an equipment owned by a person in charge of measures against claims.

    24. The computer program product according to

10   claim 22, wherein the product of the user is a product OF ANOTHER USER OF A SAME MODEL AS THAT OF A PRODUCT which is an object of claim.

    25. The computer program product according to claim 22, wherein the product of the user is a product which is an object of claim and a product of another

15   user of a same model as that of a product which is an object of claim.

    26. The computer program product according to claim 24, wherein said computer-readable program code means further comprising:

20   computer readable program code means for analyzing the information acquired from the product of the user and generating an average value of each backup data item.

    27. The computer program product according to

25   claim [25] 24, wherein said computer-readable program code means further comprising:

       computer readable program code means for analyzing

the information acquired from the product of another user of the same model as that of the product which is the object of claim and generating an average value of each backup data item.

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